

Forgotten Password

On site homepage, click *Log In*

Assisting dialysis facilities to improve both staff and patient awareness of specific patient safety areas, promoting patient safety values, and building a culture of patient safety in every dialysis facility.

Log In

Home About Registration Contact Us Log-In

Welcome to our 2018 Program Year!

The ESRD Networks believe it is important for each dialysis facility to incorporate patient safety into its organizational culture. Ten years ago, in 2008, the *5-Diamond Patient Safety Program* was developed as an innovative training and recognition program to assist dialysis providers in increasing awareness and building a culture of safety among patients and staff. The program is designed to focus on specific areas in need of improvement and consistency. [Learn more...](#)

PLEASE REGISTER TO ACCESS MODULE TOOLS & RESOURCES

Users must register each program year in order to access module tools & resources and last year's certificates.

The 5-Diamond Patient Safety Program is endorsed by:

Documents are presented in Adobe PDF

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5 Diamond Log On

User name:

Password:

Sign in

[Forgotten password](#)

PLEASE NOTE ALL USERS MUST RE-REGISTER EACH PROGRAM YEAR.

IF YOU HAVE NOT REGISTERED FOR 2018 THE FORGOTTEN PASSWORD FEATURE WILL NOT WORK UNTIL YOU REGISTER FOR THE CURRENT PROGRAM YEAR.

Fresenius (FKC) Users

Your clinic has been pre-registered by corporate with **your User Name set to your clinic's email address** (ex: clinic1234@fmc-na.com).

Use the *Forgotten Password* link (left) to access your clinic's account:

- Click on *Forgotten Password*
- Enter your clinic's email address
- Click *Send Password*
- Wait a few minutes
- Check your clinic's email account for a system-generated email from noreply@5diamondpatientsafety.org.

Forgotten Password

An email containing a link to access your account will be sent to the email address on file (set as your User Name).

Please check your "SPAM" or "Junk" folders, as this feature includes the word "password" in the email you will receive; some email systems may filter that out.

Forgotten User Name

Your User Name is either your email address or your clinic email address.

Please try both. If neither work, please do not attempt to re-register; [click here](#) to contact the National Office.

Enter your email address* and click *Reset Password*.

The screenshot shows the website header with the logo and mission statement: "Assisting dialysis facilities to improve both staff and patient awareness of specific patient safety areas, promoting patient safety values, and building a culture of patient safety in every dialysis facility." Below the header is a navigation bar with links for Home, About, Registration, Contact Us, and Log-In. The main content area is divided into three columns. The left column contains a "5 Diamond Log On" form with fields for "User name:" and "Password:", a "Sign in" button, and a "Forgotten password" link. Below this is a "Reset password" form with a "User name:" field and a "Reset password" button. A red circle highlights the "User name:" field in the "Reset password" form. The middle column is titled "**Fresenius (FKC) Users**" and provides instructions for users, including a list of steps to follow for password recovery. The right column contains sections for "Forgotten Password" and "Forgotten User Name", both providing instructions on how to access the account via email.

5 Diamond Log On

User name:

Password:

[Forgotten password](#)

User name:

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***Fresenius facilities must enter the clinic email address (ex. clinic01234@fmc-na.com).**

The system will send an email with a link to access the facility's account. The link contained within the email needs to be clicked/ accessed only one time, within 10-hours, or it will expire and you'll need to repeat the process.